

# Joan & Billy Chen



28-year old stay-at-home mom of her deaf 2-year old son, Billy



Visits numerous specialists regarding Billy's condition



Has Billy's medical files on paper to take to any doctor



Writes a blog about being the parent of a deaf child

## MY GOALS:

See if there is an easier way to keep my blog up-to-date to reflect Billy's age

Find out if online medical records are more efficient than paper records

I need to be able to quickly access Billy's auditory test results

## Rx for Health

NAME Joan & Billy Chen

### CONDITION:

*Caring for her deaf, 2-year old son*

### PHYSICIAN RECOMMENDATIONS:

- 1. Use a patient portal to access Billy's health information anytime from anywhere. This allows you to e-mail Billy's providers, view past test results, and view educational materials on Billy's condition that you can utilize in your blog.*
- 2. Benefits of Health Information Technology:*
  - Reduces paperwork*
  - Helps physicians coordinate Billy's care*
  - Protects Billy's safety*
  - Gives you direct access to Billy's health records*

SIGNATURE \_\_\_\_\_

