

myHealthButton and myHealthPortal Versus MI Bridges

myHealthButton (myHB) & **myHealthPortal (myHP)** are applications specifically for active members of Michigan Medicaid, the Healthy Michigan Plan, MICHild, and Children's Special Health Care Services (CSHCS) to view information related to and manage their healthcare.

MI Bridges is a broad self-service portal covering a wide array of types of benefits and resources and accessible to anyone.



myHB & myHP:

- ▶ myHealthButton (myHB) is a mobile application available in Android and Apple app stores.
- ▶ myHealthPortal (myHP) is browser-based.
- ▶ View your individual claims and letters from MDHHS, your health plan, your assigned primary care physician, your mihealth card, and more.
- ▶ View past case information as far back as 2012, including active and inactive statuses.
- ▶ You can only register for myHB or myHP if you are an active member of Michigan Medicaid, the Healthy MI Plan, MICHild, or CSHCS and complete identity proofing.
- ▶ You can only view your own information or information for a member you have a Case Head, Responsible Party, or Guardian relationship with.
- ▶ Connect with healthcare providers based on geography, health plan, or other variables using the Find a Doctor feature.
- ▶ myHB is available in English and myHP is available in Spanish.

Both:



Accessible, free, user-friendly self-service portals.



Use identity proofing to protect personal information.



Draw information from CHAMPs and other MDHHS data sources.



View information about your own health benefits.



View some letters from MDHHS.



Connect to health resources.



Available in English and Spanish.



MI Bridges

- ▶ Browser-based. For example, Google Chrome, Safari, Firefox, etc.
- ▶ Apply for and view status of many types of benefits including healthcare coverage, cash assistance, food assistance, and more.
- ▶ Cannot view inactive case information except for letters from past 12 months.
- ▶ Anyone can make a MI Bridges account, with or without an active benefits case with MDHHS.
- ▶ With permission, navigators or caseworkers may view some of your information.
- ▶ Some features of MI Bridges are accessible without completing identity proofing.
- ▶ Connect with community resources related to many categories beyond healthcare, including COVID-19, food, utilities, housing, and more.
- ▶ Available in English, Spanish, and Arabic.